

## **CLUB POLICIES**

Please check in with the front desk upon arrival to confirm your court assignment, the club reserves the right to change your court (however we do our best to accommodate your court request but may have to change your court for optimum court utilization).

Members must have a card on file. Guests are required to have a profile in our software system and a card on file.

You must have all players on your court reservation. Prior to making a court reservation, make sure everyone in your party has a profile before going to reserve a court so their name will automatically pop up in the system. Players will be billed individually based on membership status.

Members and Guests must wear proper tennis attire on the courts.

Only water is allowed out on the court. No sports drinks, coffee, or food.

No chewing gum on the courts.

Unsportsmanlike conduct will not be tolerated.

Please wait for the bell to ring before going out onto the court or wait for permission from staff. WRC hosts many league matches and they may go over their allotted time slot. Some leagues have rules that require players to finish matches. If this happens, please speak to our staff.

Please leave the court when your reservation expires. If you would like to extend your reservation, speak to our staff.

Only players are allowed onto the court. Spectators can watch from the viewing area in the upstairs lounge.

Only WRC tennis pros are allowed to take buckets of balls for teaching purposes and only WRC tennis pros are allowed to teach.

Do not leave your children unattended.

WRC is not responsible for any lost or stolen items.

## **ELECTRONIC FUNDS TRANSFER**

All WRC Members and Team Players (including subs) will be enrolled in the Electronic Funds Transfer (EFT) Program. A monthly statement will be sent to you before we process the payment. A few days after the statement is sent out, we will charge your card for the balance.

## **CANCELLATION POLICY**

Court reservations and lessons need to be canceled 24 hours in advance. Cancellations under 24 hours are subject to cancellation fees that are the cost of the court or lesson. No shows will also be charged the cost of the court or lesson.

**Violations to these rules may result in loss of playing privileges.**