

## **CLUB POLICIES**

Members and Guests must check in at the front desk before or after they play. They must also have a profile in our software system.

Customers for Racquet Repair must have a profile.

Members and Guests must wear proper tennis attire on the courts.

Only water is allowed out on the court. No sports drinks, coffee, or food.

No chewing gum on the courts.

Unsportsmanlike conduct will not be tolerated.

Please wait for the bell to ring before going out onto the court or wait for permission from staff. WRC hosts many league matches and they may go over their allotted time slot. Some leagues have rules that require players to finish matches. If this happens, please speak to our staff.

Please leave the court when your reservation expires. If you would like to extend your reservation, speak to our staff.

Only players are allowed onto the court. Spectators can watch from the viewing area in the upstairs lounge.

Only WRC tennis pros are allowed to take buckets of balls for teaching purposes and only WRC tennis pros are allowed to teach.

Do not leave your children unattended.

WRC is not responsible for any lost or stolen items.

## **ELECTRONIC FUNDS TRANSFER**

Members may choose to enroll in our Electronic Funds Transfer (EFT) Program. However, for WRC Team Members, this is mandatory. A monthly statement will be sent to you before we process the payment. A few days after the statement is sent out, we will charge your card for the balance.

## **CANCELLATION POLICY**

Court reservations and lessons need to be canceled 24 hours in advance. Cancellations under 24 hours are subject to cancellation fees that are the cost of the court or lesson. No shows will also be charged the cost of the court or lesson.

**Violations to these rules may result in loss of playing privileges.**